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5	LOUISIANA USED MOTOR VEHICLE COMMISSION
6	STATE OF LOUISIANA
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13	REGULAR MEETING
14	AUGUST 20, 2018
15	BEGINNING AT 9:30 A.M.
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20	3132 VALLEY CREEK
21	BATON ROUGE, LOUISIANA
22	
23	
24	REPORTED BY:
25	BETTY D. GLISSMAN, CCR

1 APPEARANCES:

3	CHAIRMAN:
4	MR. JOHN POTEET
5	COMMISSIONERS PRESENT: MR. JEFFERY BRITT
6	MR. TONY CORMIER
7	MR. RICKY DONNELL
8	MR. GEORGE FLOYD
9	MR. STEPHEN OLAVE
10	Mr. MATTHEW PEDERSON
11	MR. HENRY "DARTY" SMITH
12	MR. DINO TAYLOR
13	MR. RICHARD WATTS
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18	REPRESENTING THE LOUISIANA USED MOTOR
19	VEHICLE COMMISSION:
20	
21	ROBERT W. HALLACK, ESQUIRE HALLACK LAW OFFICE
22	13007 JUSTICE AVENUE BATON ROUGE, LOUISIANA 70816
23	
24	SHERI MORRIS, ESQUIRE DAIGLE, FISSE & KESSENICH, PLC 8480 BLUEBONNET BOULEVARD, SUITE F
25	BATON ROUGE, LOUISIANA 70810

2	MS.	KIM BARON
3	MR.	DEREK PARNELL
4	MS.	MONA ANDERSON
5	MS.	TONYA BURKS
6	MR.	MONROE ALLMOND
7	MS.	EMILY DOMANGUE
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1	(Pledge of allegiance.)
2	MR. POTEET:
3	Kim, roll call, please.
4	MS. BARON:
5	John Poteet?
6	MR. POTEET:
7	Here.
8	MS. BARON:
9	George Floyd?
10	MR. FLOYD:
11	Here.
12	MS. BARON:
13	Tony Cormier?
14	MR. CORMIER:
15	(No response.)
16	MS. BARON:
17	Matt Pederson?
18	MR. PEDERSON:
19	Here.
20	MS. BARON:
21	Richard Watts?
22	MR. WATTS:
23	Here.
24	MS. BARON:
25	Steve Olave?

1	MR.	OLAVE:
2		Here.
3	MS.	BARON:
4		Ricky Donnell?
5	MR.	DONNELL:
6		Here.
7	MS.	BARON:
8		Darty Smith?
9	MR.	SMITH:
10		(No response.)
11	MS.	BARON:
12		Dino Taylor?
13	MR.	TAYLOR:
14		Here.
15	MS.	BARON:
16		And Jeffrey Britt?
17	MR.	BRITT:
18		Here.
19	MS.	BARON:
20		Mr. Chairman, we have a quorum.
21	MR.	POTEET:
22		Thank you.
23		Is there anyone here today for public
24	comments	?
25	MS.	BARON:

1	No, there is not.
2	MR. POTEET:
3	Hopefully, y'all have had a chance to
4	read the minutes of the last meeting, the July
5	16th meeting. I would entertain a motion to
6	approve those minutes.
7	MR. OLAVE:
8	I make a motion, Mr. Chairman, we
9	accept the minutes from the July meeting.
10	MR. POTEET:
11	Mr. Olave.
12	Second?
13	MR. DONNELL:
14	Second.
15	MR. POTEET:
16	Second by Mr. Donnell.
17	All in favor, say, "Aye."
18	(All "Aye" responses.)
19	MR. POTEET:
20	Any opposed?
21	(No response.)
22	MR. POTEET:
23	The motion carries.
24	Items for discussion and action. The
25	first thing we have are the financial matters.

Mona.

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MS. ANDERSON:

3 Okay. So if you'll turn in your 4 binders to the financial statement for the 5 month of July 2018. On the statement of net 6 position, cash in the bank at the end of the 7 month was \$2,179,135, which was a \$55,000 decrease from last month, but a 107,000 8 9 increase over the prior year. The CD 10 investments remain the same. Our hearing fines 11 accounts receivable were \$84,456. And the 12 prepaid expenses were \$54,630. That included 13 payments for insurance, the CAVU maintenance 14 fee, and the August 3rd -- the accrual of the 15 accrual of the August 3rd payroll. 16 (Mr. Cormier arrived.) 17 MS. ANDERSON: 18 All other -- all of the other assets 19 were about the same compared to last month. At the bottom under the liability section, the 20 21 accounts payable included the Micropac renewal 22 at 35,200. That's the maintenance fee for 23 The payroll-related liabilities for the CAVU. 24 taxes and the benefits were \$40,993, which is 25 about normal. Long-term liabilities on the

following page include the 2019 revenue of the \$274,015. The remainder of those liabilities there will change after we start making entries for the annual fiscal audit to accrue the OPEB liability, compensated absences, and the net pension liability. Total liabilities and deferred inflows for the month was \$3,335,139.

Turning on to the statement of 8 9 revenues, expenses, and changes in net position 10 on pages 3 through 5. In this statement, the 11 month to date and the year to date are the same 12 in the first month of the fiscal year. The 13 revenues increased in a number of areas, the 14 reinstatement fees, the auction transaction 15 fees, our operating -- both the interest on our 16 operating account and the interest on our 17 certificates of deposit as the interest rates 18 have started rising. And on page 5, the 19 salaries and related benefits expenses were 20 higher than the previous year, but that's 21 because we haven't done the entries for the 22 audit. We'll accrue -- the first payroll in 23 July will be accrued in June and reversed in 24 July. So that will change those figures to be 25 more normal.

1 On the final page 5, the unaudited 2 change in net position was a negative \$40,183. 3 On the following page, the four-year revenue comparison, again, the month to date and the 4 5 year to date are -- on these are the same. So 6 this is year to date and there was an overall 7 increase of 6.2 percent from the similar year, which was '16/'17. 8

9 Turning on to page 7, you can see a 10 graph of that -- of those figures, of all of 11 the revenue categories, fees, auctions, that's 12 auction transaction fees, fines, and then 13 everything else. On page 8, is your four-year 14 expenditure comparison. The two main 15 categories being salaries and the related 16 benefits, and then operating expenditures.

17 On page 9, the certificate of deposit 18 summary, we had the deposit at -- a \$250,000 CD 19 at Bank of St. Francisville matured on July 20 26th. And the rate went up from 1.2 to 1.6. 21 On page 10, the accounts receivable hearing 22 fines, we assessed \$3,900 in the fines in July 23 and the total fines collected in July were 31 24 -- \$3,133.34 leaving a total accounts 25 receivable of \$84,456.

1 So unless there are any questions, 2 Mr. Chairman, that concludes my report. 3 MR. TAYLOR: 4 I have one. I see on 12/23 of '15 5 Avery's Auto Brokerage. It is the oldest one 6 that we have. At what point in time does that 7 go to the Attorney General for collection? 8 MS. ANDERSON: 9 Kim, what's the status on that? 10 MS. BARON: 11 His bond company is not going to pay 12 He -- because they -- he switched bond it. 13 companies in midstream. And so the bond 14 company before was -- is not going to pay it. 15 This company is not going to pay it. And he 16 had told me that he had someone that was going 17 to pay it if we could get him a -- you know, a 18 bill or whatever to show. So I sent everything 19 to him and no response. He did -- well, I will 20 say no response. He did call several times and 21 said, I am going to still pay, so I'll send 22 that money over, and -- but it never 23 materialized. 24 MS. ANDERSON: So we can -- we can send it to the 25

1 Attorney General. 2 MR. OLAVE: 3 It sounds like it might be time to send it over there then. 4 5 MR. TAYLOR: Is he still a dealer? 6 7 MS. BARON: 8 No, no, he is not a dealer. 9 MR. TAYLOR: 10 Okay. 11 MR. POTEET: Okay. Any other questions? 12 13 (No response.) 14 MR. POTEET: 15 All right. I'll entertain a motion 16 to approve. 17 MR. TAYLOR: I make a motion. 18 19 MR. OLAVE: 20 Second. 21 MR. POTEET: Dino. Second from Mr. Olave. 22 23 (All in favor, say, "Aye." 24 (All "Aye" responses.) 25 MR. POTEET:

1 Any opposed? 2 (No response.) 3 MR. POTEET: 4 All right. Thank you, Mona. As 5 usual, good job. 6 All right. Next thing we have here 7 is the dealer seminar and continuing education. Somebody has been working on it for a while. 8 9 Derek. 10 MR. PARNELL: 11 Commissioners, you know, current law 12 currently shows that LUMVC can charge a fee for 13 the dealer educational seminar. That's currently in place. When I refer to the dealer 14 15 educational seminar, I'm speaking specifically 16 about the educational seminar that this agency 17 is going to continue hosting every month that 18 we do in the second week of every month. I was 19 trying to do a lot of research, digging and just trying to get a better understanding of 20 21 what's a good fee. Just doing some research 22 looking at other agencies, other states, and 23 what they're doing to actually accumulate a 24 And what I did was, I had Mona kind of go fee. 25 out and do a cost analysis for our agency. Ιf

1 you go in your packet -- in the beginning of 2 your packet, you'll find these documents here. 3 It's a cost analysis. It's at different levels of whatever we could end up. What we did was, 4 5 we went by the first line. It will show the 6 number of attendees. We looked at the dealer 7 seminar and this is just a midpoint for the number of persons that attend the seminars. 8 We 9 also added in the consumer price index towards 10 the bottom a 10 year expand on that, just to 11 kind of go a little bit deeper to see exactly 12 where we could be and what fees that we may 13 So I'll ask Mona if she will to come charge. 14 back and kind of explain the cost analysis and what the fees mean and, you know, why she came 15 16 to this conclusion, so.

MS. ANDERSON:

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18 Okay. So we took the 2017 attendance 19 and came up with an average of 27 people. And I can change this up to, you know, do the 20 21 actual, but, basically, we do schedule more 22 than that, but that's how many generally show 23 up. And then the spreadsheets that you're 24 looking at, the first one is the \$100 fee, then 25 \$125, and then \$150 and \$175. And that would

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be the revenue that would be generated.

2 And then we looked at the direct and 3 indirect cost of doing the seminar. For direct 4 cost, the salaries include the investigators 5 who do the presentations and that would include 6 any salaries -- any time that they spend 7 developing new materials if we have changes in legislation. Licensing would include the 8 9 Administrative Coordinator 3, who schedules the 10 attendees, who tracks their information, and 11 the licensing supervisor, who assists with 12 preparation of the materials. And, of course, 13 we have to add into that the payroll taxes for 14 those individuals, travel. We -- our two 15 investigators that present the seminar come 16 from New Orleans and from north Louisiana. And 17 so we've got to pay. The seminar starts at 18 8:30. They've got to get here and prep 19 everything, get it all ready to go. So the one from north Louisiana generally stays overnight 20 21 and we pay that hotel rate at a state rate. 22 Same thing for the meals that they would incur 23 if they travel, according to the state travel 24 policy. In addition to that, the state vehicle 25 would be used to -- for them to drive to the

seminar. We pay for supplies, for the handouts, letters, mailings, that type of thing. If we charge a fee for it, then we're going to have additional bank fees to make those deposits.

6 In the second portion there -- of 7 course, in any good cost analysis, you need to look at not just your direct cost, but your 8 9 indirect cost. And so we did basically about 10 3 percent on this. Management staff has to 11 assist those individuals in that top section 12 with any problems that might come up. Same 13 thing with licensing, sending back letters, you know, things to track that seminar. 14 Accounting, we have -- would have additional 15 16 deposits, posting. We have a computer program, 17 data storage, that type of thing. And then the 18 benefits associated with all of those 19 employees, utilities for our room that the seminar is held in, and then, of course, 20 21 equipment depreciation on the computers and 22 what-have-you that they use.

23 We used the -- at the very back of 24 these spreadsheets, you'll see we printed out 25 -- the Bureau of Labor Statistics gives a recap

1 of the consumer price index for the last 10 2 And we used -- we averaged that and vears. 3 came up with 1.94. You can see that the first 4 half of 2018, the CPI was actually 2.5. So 5 1.94 is pretty conservative. And we used that 6 to predict our cost over the next 10 years, 7 because once we start charging for that, then we don't generally go up on our fees. 8 We 9 haven't gone up on our licensing fees in guite 10 sometime. And we have to prepare for increases 11 in those other areas of cost. 12 MR. POTEET: 13 All right. It looks pretty thorough. 14 MS. ANDERSON: 15 Well, and that's what -- you know, I 16 was thinking with Mr. Parnell was that, you 17 know, the funds that we have -- we've been 18 doing this seminar for nothing and the funds 19 that we have, you know, we have an aging 20 building here. We could certainly incur some 21 natural disaster, fire, tornado, hurricane, 22 what-have-you. And so we have to keep some --23 you know, our CDs and what-have-you in case 24 that should happen. This building is not going 25 to stand forever. And if any of you've ever

paid a plumber or an air-conditioning guy, you 1 2 know what I'm talking about, so. 3 MR. POTEET: 4 All right. 5 MR. TAYLOR: You have to have a physical bill to 6 7 increase fees, correct? Do we have to have a physical bill to increase fees? 8 9 MR. HALLACK: 10 No, I don't think so. 11 MR. POTEET: 12 We already did it. 13 MR. HALLACK: 14 So you're saying at \$100, we're 15 losing money? MR. OLAVE: 16 17 No. 18 MS. ANDERSON: 19 Yes. 20 MR. OLAVE: 21 No, no, not for 10 years --22 MS. ANDERSON: 23 Yes. 24 MR. OLAVE: 25 -- according to this.

1 MS. ANDERSON: 2 The net. The net. 3 MR. OLAVE: 4 After 10 years, though, right? 5 That's the way I'm reading this. MS. ANDERSON: 6 7 Well, if -- your 10 year comes in 8 with the increase, these figures -- those costs 9 have -- include that 1.94 consumer price index, 10 which is based on the last 10 years. And like 11 I said, this year, the CPI is 2.5. So it could 12 be more than that. And so based on those costs, which have been increased by the CPI, 13 14 then your -- you come up -- if you charge \$100, 15 you're going to be in the hole. 16 MR. OLAVE: 17 After 10 years? 18 MS. MORRIS: 19 No, immediately. 20 MR. OLAVE: 21 Not the first year. 22 MR. POTEET: 23 This month -- this is one year. 24 MR. OLAVE: 25 But the CPI increase is 10 year and

1 the total cost is 1,696 year one. So, to me, 2 that looks like we're going to have a surplus 3 of \$1,100 or so -- I'm sorry. Yes, \$1,100 or 4 so the first year, because grand total on 5 expenses is 1,696 and we would generate \$2,700 6 a month. The CPI 10 year increase is 7 forecasting what the cost would be in 10 years according to this is what I'm thinking. So, 8 9 yes, I'm --10 MR. POTEET: 11 Well, if --12 MS. ANDERSON: 13 So if I pull the CPI out, it won't be 14 a negative. But you have -- to do that, you 15 have to plan on what your fee -- you have to 16 charge a fee based on what -- your 10 year, you 17 know. 18 MR. HALLACK: Yes. And then the salaries of the 19 employees are going to go up. The depreciation 20 21 is going to continue to increase. 22 MR. OLAVE: 23 Personally, I'd like to know where 24 the break-even point is and not the forecast so 25 much.

1	MR. HALLACK:
2	It's, like, 125.
3	MR. POTEET:
4	It's 125.
5	MR. OLAVE:
6	Yes. Well, that's after 10 years,
7	Mr. Chairman. I'm talking about you know,
8	and, look, I'm all for making sure the
9	Commission's costs and everything are up. But
10	I'm not I'm not necessarily for generating a
11	profit off of this. So I think we burden we
12	burden our dealers with enough and I do believe
13	they should pay something and it sounds like
14	the \$100 covers us for at least some point in
15	time, not the 10 years, but four years, three
16	years. I'd like to know where the break-even
17	on the CPI is.
18	MS. ANDERSON:
19	It's not, because you're not going to
20	be able to say your fee is \$100 now, and then,
21	you know, some five years out, you're going to
22	
23	MR. OLAVE:
24	Why not?
25	MS. ANDERSON:

1	double that or whatever.
2	MR. OLAVE:
3	Why not?
4	MS. ANDERSON:
5	Because of the issue with the dealers
6	having a problem with paying the fees. They're
7	going to say, well, you know, last year, I paid
8	this, and, you know.
9	MR. OLAVE:
10	I think I think we could review
11	that every few years, to be honest with you,
12	just like our licensing, just like everything
13	else.
14	MR. POTEET:
15	So you would like to see it at \$100?
16	MR. OLAVE:
17	Yes. I believe the costs should be
18	covered, definitely.
19	MR. POTEET:
20	125 is closer to break-even.
21	MR. OLAVE:
22	But that's break-even after 10 years,
23	Mr. Chairman. We're going to generate a
24	surplus for the first nine of those years at
25	\$125, according to this. That's all I'm

saying. 1 2 MS. ANDERSON: 3 I can do you break-even analysis, but 4 that -- you know, the good management as you 5 plan long-term --6 MR. POTEET: 7 Well, it's somewhere between 100 and 125. We know that. 8 9 MR. HALLACK: Anything beats what we're receiving 10 11 now, which is nothing. 12 MR. POTEET: 13 Right. 14 MR. OLAVE: 15 Agreed, Robert. This is about 16 covering costs, I believe, in my opinion. 17 MR. HALLACK: 18 Yes. 19 MR. POTEET: Anybody else have any comments? 20 21 MR. BRITT: 2.2 How many people normally attend, Mr. 23 Chairman? What's the average number? 24 MR. POTEET: 25 27 is the average. Is that the

1 average for last year? 2 MS. ANDERSON: Right. For 2017, we had -- we booked 3 4 a lot more than that. But, like, for instance 5 -- because this room, they can hold 35 to 40. 6 And in December of last year, we booked 39, but 7 only 29 showed up. 8 MR. BRITT: How many times a year do you do it? 9 10 MR. PARNELL: 11 Every month. 12 MR. BRITT: 13 Once a month. 14 MR. PARNELL: 15 Once a month on the second -- the 16 second Tuesday. 17 MR. BRITT: I'm just trying to get a grasp. 18 19 MR. PARNELL: 20 And as she said, we always -- we 21 schedule at least 35 to 37 every month. And, 22 typically, you know, on average, 27 show up. 23 Some months, we'll pull 36 and 22 come, you know. It just -- it just varies. 24 25 MR. OLAVE:

1 One question: Would you explain to 2 us the process of if someone books a meeting 3 and doesn't show up, and then doesn't actually 4 take the seminar that's required? 5 MR. PARNELL: 6 Well, currently -- all right. So, 7 typically, what happens is, when we have someone -- the way the law currently states is 8 9 they have 60 days upon which they receive their 10 license. If we book them and they're supposed 11 to be scheduled to be here, what we do is, we 12 send letters back out to them notifying them 13 that you still are responsible for being here 14 and taking the seminar within the 60-day time 15 frame. If they don't do that within that time 16 frame, then what is the -- what do we do? 17 MS. BARON: 18 We suspend the license. MS. MORRIS: 19 20 We suspend the license at that point. 21 MR. OLAVE: 22 So, then, theoretically, if they book 23 and don't show up, they would still pay. 24 MR. PARNELL: 25 Yes.

1 MR. OLAVE: 2 So wouldn't that be the better 3 average of the people that book and not the 4 ones that attend, because that would be the 5 money we generate, correct? 6 MR. PARNELL: 7 I agree. I agree. 8 MR. OLAVE: 9 So since we're just starting fee -- a 10 fee based --11 MS. MORRIS: 12 We don't have authority to refund --13 do we have to refund it if they don't show? We 14 don't have authority to keep the money if they 15 don't --16 MR. OLAVE: 17 Really, if they make a reservation at 18 the meeting, we can't -- we can't hold them to 19 that? 20 MS. MORRIS: 21 Well, I think what happens is, then 22 they're going to come to the next seminar, 23 because they don't want to be suspended. So 24 it's the same people, so. 25 MR. OLAVE:

So we have 100 --1 2 MS. MORRIS: 3 So we can't keep that money and 4 charge them again. 5 MR. OLAVE: 6 So everyone is taking the seminar, 7 there's no outstanding? MS. MORRIS: 8 9 Well, there must be. 10 MS. BARON: 11 You're going to have to be consistent. 12 13 MR. POTEET: 14 Well, they paid their -- they paid 15 their license, right? MR. PARNELL: 16 17 Yes. They've paid their license fee, 18 yes. 19 MR. POTEET: So, it wouldn't -- I mean, it 20 21 wouldn't make -- they would be worse off if 22 they don't take the seminar. 23 MR. OLAVE: 24 Oh, certainly, I agree. 25 MR. POTEET:

1 I mean, how many do you have that 2 fall into that category, pay their license and 3 don't ever take the seminar? 4 MR. PARNELL: 5 Not very many. 6 MR. OLAVE: 7 So they either do it the first month or the second month? 8 9 MR. POTEET: 10 Typically, yes. 11 MR. PARNELL: 12 It really doesn't last so far out. 13 Last year -- or 2016, we started doing two per 14 month, because we were having so many persons 15 coming in and new dealers coming in. And so we 16 started having one on a Monday and on a 17 Tuesday. And so that combines that -- the 18 numbers a little bit like that. But the way I 19 really want to see what we're doing now is a 20 pre-license technically now. So the way -- the 21 way the statute is written right now, that they 2.2 have to have the seminar completed at the point 23 of which they submit their application packet, 24 upon which they won't get their license unless 25 they have that completed already.

1 MR. OLAVE: 2 Very good. 3 MR. PARNELL: 4 So I think that covers the situation 5 that we're kind of are into now, that some 6 people forego for a little while. So I think 7 that we should cover that situation, so we 8 don't have to -- they won't get a license 9 unless, you know, they have completed all of the requirements of holding that license. 10 11 MR. OLAVE: 12 Thank you. 13 MR. TAYLOR: 14 What about the 2017-'18 fiscal year, 15 what was our net profit and/or loss? MS. ANDERSON: 16 17 I don't have it in front of me. Ιt 18 was --19 MR. TAYLOR: 20 Yes. I'm not talking about the 21 seminar. I'm talking about --22 MS. ANDERSON: 23 It was barely enough, yes. 24 MR. TAYLOR: 25 Do you remember if we were plus or

1 minus last year? 2 MS. ANDERSON: 3 Like I said, you know, the main thing 4 that you've got to look at is our balance 5 sheet. And you can see that on that balance 6 sheet right there that it's our liabilities 7 that are the important thing. Once you take out those liabilities that we're held 8 9 accountable for, the net pension liability and 10 the -- then, we're in the negative. 11 MR. TAYLOR: 12 Yes. 13 MS. ANDERSON: 14 And sooner or later, we're going to 15 have to pay up on those things. The cost of the retirement and the health insurance 16 17 benefits on an aging population are hitting us 18 and they will continue to, you know. For 19 instance, if we hire back a -- if we do a 20 rehired retiree, they come in at a higher rate 21 on their health insurance than the other 2.2 employees do. 23 MR. TAYLOR: 24 I'm interested and the LIADA is 25 worried about seeing these massive balances

1 that we carry but did not factor in, like, if 2 we did have to pay for retirement, healthcare, 3 and all these benefits, which are accounted --4 what is it, 600,000 right now, 700,000, 5 something of that nature? 6 MS. ANDERSON: 7 Like I said, I always tell Yes. 8 people, you know, the income statement is a 9 picture in time. But if you want to see the 10 health of an organization, look at the balance 11 sheet or the statement of net position now. 12 MR. TAYLOR: 13 Right. 14 MS. ANDERSON: 15 And you can see from our liabilities 16 that it's significant. And, again, I say that 17 we are operating. One of the -- one of the 18 items that you look at in a cost analysis is 19 your lease amount. We have no lease amount. 20 But what if that changes? What if we -- and, 21 you know, there's been other commissions in 22 Baton Rouge that have had fires. If that 23 happens and we have to relocate to another --24 operate out of another building, pay rent or lease another building, pay to have our records 25

1 recreated, you know, we have insurance, but 2 it's not limitless, as you know. People after 3 the hurricane, you know, after the flood suffered greatly. And so, you know, that's 4 5 some of the things you have to look at when 6 you're looking at that 10 year projection. 7 MR. CORMIER: 8 Are there other states that do this, 9 the seminar? Are other states doing the 10 seminar? MR. PARNELL: 11 12 And charge a fee? 13 MR. CORMIER: 14 Yes. 15 MS. ANDERSON: 16 It's a lot more than ours. 17 MR. TAYLOR: 18 Almost every license and almost every 19 fine -- I've been twice -- fined twice by other 20 commissions here in the state. We are very, 21 very, very low for what we are. 22 MR. PARNELL: 23 Some of the other agencies, other 24 states, they will charge, like, 195, 245 on 25 cost or whatever, you know. And their license

1 was actually a little bit lower than ours. Ι 2 saw some where they had a \$200 license -- a 3 two-year license upon which they paid \$195 for the course -- the seminar. 4 5 MR. OLAVE: 6 But I would -- I would -- I would 7 suggest that each state is different --8 MR. PARNELL: 9 Yes. 10 MR. OLAVE: -- and they might not have the sales 11 12 license that they purchase and other things 13 that are required from our state that would add 14 to the cost of a -- of operating a dealership. 15 So I would submit that everybody -- every state is different. 16 17 MR. PARNELL: 18 Absolutely. MR. CORMIER: 19 20 You'd have to look into it. 21 MR. BRITT: 22 The other states, do they have 23 regional training or do they all come to their 24 headquarters? 25 MR. PARNELL:

1 Well, they have regional. They have 2 their continuing education as well as their normal dealer seminars. But that was something 3 that we kind of talked about looking into, kind 4 5 of moving around a little bit more rather than 6 having everyone come here. 7 MR. BRITT: 8 Yes. I know other organizations --9 MR. PARNELL: 10 Yes. 11 MR. BRITT: 12 -- particularly, the sheriffs, with 13 -- the continuing education is tied to their 14 salaries. They have to get those hours in. And that's basically the same thing we're 15 16 talking about here is, that they've got to get 17 this seminar in to have their license. And it 18 works well when they go to different regions in 19 our state. 20 MR. PARNELL: 21 Right, right. Ultimately, what I 22 would like to do is, once I get a better 23 program in place, I would like to do more 24 online as it relates to giving people the

25 opportunity to do webinars that come from north

1 Louisiana. So not necessarily everyone has to 2 be present in this particular room, but it 3 gives the opportunity for people that can 4 travel a little bit further, being that we are 5 going to require these dealers to have a 6 license prior. I think that is going to 7 benefit us a great deal. 8 MR. BRITT: 9 And then there are plenty of 10 locations throughout the state now with some of 11 these buildings that have been built after the 12 hurricane, you know. A lot of these different 13 public agencies have a huge meeting room and it 14 wouldn't cost anything other than the expense 15 of sending the people to do the seminar. 16 MR. PARNELL: 17 That was something we kind of 18 discussed trying to move forward. 19 MR. BRITT: 20 The regional. Maybe, get more 21 attendance at one time. 2.2 MR. OLAVE: 23 It sounds like one of these 24 structures is already in north Louisiana, too. 25 That can could work out.

1 MR. PARNELL: 2 Absolutely. 3 MR. POTEET: 4 Any other discussion on this topic? 5 MR. PARNELL: 6 Well, to go a little bit further, I 7 would like to kind of discuss -- as we go a little bit further in talking about the seminar 8 9 and the continuing education, Robert and I have 10 kind of been doing a lot of research on this. 11 We did find another agency that kind of has a 12 pretty good quideline already in place, a good 13 rule and regulation already in place. So what 14 we did was -- I kind of went in and kind of did 15 some updates on kind of the -- what we 16 discussed last month, the continuing education, 17 this document right here, the course approval 18 I went in and kind of piggy-backed quidelines. 19 a little bit off of what other agencies were doing and expanded what we are talking about 20 21 for our specific agency, just to get more 22 finalized on moving through, so we can actually 23 get out to potential vendors what exactly we 24 are looking for, for approval guidelines. And 25 it's just a few things, not a lot of things

1 that I changed in this document. We do need to 2 add a fee to it, but once we make a decision on 3 what we're going to do moving forward with 4 that, this document is pretty much as close to 5 we can get it being prepared to go ahead and 6 get it out to the vendors, and so we can start 7 getting proposals in on what we're looking for as far as quidelines. 8

9 The other item I kind of want to talk 10 about is the rule and regulation, because once 11 we put this in place, we do have to have set in 12 place a rule and regulation. If you look at 13 this document right here, this is a chart that 14 kind of shows a rule making timeline for the 15 month of September and for the month of 16 October. I kind of put this in here, so you 17 guys can kind of see exactly the process that 18 you have to go through in order to get your 19 rule and reg actually put in place. It's kind 20 of timely. It's kind of extensive. But if 21 we're able to get to the fiscal office by 22 September 20th, the fiscal economic impact 23 statement, which we will have to do, because it 24 is fees that we are generating -- well, we're 25 not generating, but we will -- it will change

1 what we're doing. That will be due on 2 September 20th. And October 10th will be the 3 submission of the notice of intent. Now, 4 Robert has already gone in, and so we've 5 already got pretty much a step two kind of 6 completed already, which is the notice of 7 intent. And that's what Ms. Baron is passing out right now. So let's see. 8

9

MR. HALLACK:

10 So the rules and regs are law and 11 they basically follow the statute and they fill 12 in some holes that maybe the statute didn't So this is a notice of intent that will 13 cover. 14 serve as the basis of the rules and reqs. It's 15 Chapter 44, educational seminars. We do have 16 some rules and regs on educational seminar. 17 All they do is follow the previous law. And, 18 basically, all it does is, is that it follows 19 the previous law. It divides our seminars into 20 two kinds. One we call the pre-license 21 educational seminar, which means this is the 22 seminar you have to take in order to get your 23 license. It's what we do right now. We just 24 really simply don't have any rules and regs 25 that puts the detail into what is supposed to

be done. And this is what we will do to put the detail into the seminar.

1

2

3 If you look -- for instance, A, under 4402, every applicant who wants to get a 4 license as a used motor vehicle dealer must 5 6 take the pre-license seminar. If you look at 7 B, this was not spelled out in the statute, but it is spelled out here. "The seminar shall be 8 9 conducted by the employees of the Louisiana Used Motor Vehicle Commission." And why I put 10 that in there is, I think it's important that 11 12 our employees do that. This is part of how you 13 get a license, is to make sure that you attend the pre-license seminar. Plus, we have two 14 15 employees who are being paid extra money to do 16 the pre-license seminar. So if you take that 17 away from them, they will lose that as their 18 pay. So it's an important part of why I think 19 the Commission should continue to do the 20 pre-license seminar.

The rest of the language in 4402 is basically what's in the rules and regs now, and then in the statute as well. It's not in there -- if you look at number F, "No tests are required for completion of the pre-license

educational seminar." There is a test for the 1 2 continuing -- the post-license/continuing 3 education seminar, but there is no test for you to get your license, okay. So I want you to 4 5 know that's two pretty distinguishing features 6 between this and the law. This says it's run 7 by the staff of the Commission. And this says that you don't have to take a test. 8 9 MR. PARNELL: 10 Let me ask you this, Robert: In G-1, 11 "If the applicant has not completed the 12 educational seminar prior to his application, 13 he must provide evidence that he has registered 14 to attend the seminar within 60 days." Should 15 that language be taken out of this? 16 MR. HALLACK: 17 No, I don't think. That's the 18 language that's in there now.

19 MR. PARNELL:

20It's in the statute right now?21MR. OLAVE:

22 It's not.

23 MR. HALLACK:

No, in the -- in the rules and regs,
it's written that way.

T	MR. FARNELL.
2	Well, do you think we need to make a
3	correction to this as we just discussed that I
4	think that needs to be amended to say that the
5	application we shouldn't say anything about
6	60 days later, to me.
7	MS. MORRIS:
8	The law changed to require
9	pre-license or education.
10	MR. PARNELL:
11	Pre-education to me is, we shouldn't
12	have anything that says that they have the
13	opportunity to send something within 60 days
14	after issuance of the license, because that's
15	outside of what we're going to do.
16	MR. HALLACK:
17	Okay. But that is the law right now
18	today. It's in our rules and regs right now.
19	MR. PARNELL:
20	Is it in the statute?
21	MR. HALLACK:
22	No. It's not in the statute.
23	MR. PARNELL:
24	Okay. So
25	MR. HALLACK:

1	It's in the rules and regs.
2	MR. PARNELL:
3	so what if we're submitting
4	this now, wouldn't it be a good time to amend
5	that?
6	MR. HALLACK:
7	Well, I mean, there was a reason why
8	we put it in the rules and regs 10, 12 years
9	ago.
10	MR. PARNELL:
11	Right, because we were allowing them
12	to do this.
13	MR. OLAVE:
14	To be licensed, and then take the
15	seminar.
16	MS. MORRIS:
17	The law allowed that before, but the
18	law doesn't allow that anymore.
19	MR. PARNELL:
20	It has to be done prior to them
21	MR. HALLACK:
22	I don't think the law ever allowed
23	that. It's been only in the rules and
24	regulations.
25	MR. PARNELL:

Okay. But at this point, shouldn't 1 2 we amend the rules and regulations to state this particular language? 3 4 MR. POTEET: 5 Yes. 6 MR. PARNELL: 7 It's completely contradictory from 8 one another. 9 MS. BARON: They don't get a license unless they 10 11 have completed the seminar already. 12 MR. PARNELL: 13 They should get it in prior to 14 receiving a license. This is giving them 60 15 days to do that. MR. HALLACK: 16 17 The only reason why I included it, 18 because it's in the rules and regs. MR. OLAVE: 19 20 Mr. Derek, it does say application. 21 It doesn't say prior to licensing. 2.2 MR. POTEET: 23 We can change that. 24 MR. OLAVE: 25 It says application on it.

1 MR. HALLACK: 2 Steve makes a very good point. You're not getting your license until you take 3 the educational seminar. 4 5 MR. OLAVE: 6 It does say application on there. So 7 that -- isn't that the requirement? You apply, and then once you take the seminar within the 8 9 60 days, you get your permanent license? 10 MR. HALLACK: 11 Right. 12 MR. OLAVE: 13 Isn't that what we're doing? 14 MR. HALLACK: 15 No. MR. PARNELL: 16 17 That's what we're currently doing. 18 MR. OLAVE: 19 Right. 20 MR. PARNELL: 21 But the law --22 MR. OLAVE: 23 To me, that's important. It says 24 application. It doesn't say license. It says, 25 "If the applicant has not completed the

educational seminar prior to his application, 1 2 he must provide evidence that he has registered to attend the seminar." 3 4 MR. PARNELL: 5 Within 60 days. 6 MR. OLAVE: 7 And then you could add -- and then 8 you could add attend and complete -- attend and 9 complete the seminar. 10 MR. PARNELL: 11 That is contradictory of the laws. 12 MS. MORRIS: 13 That part has to come out. 14 MR. OLAVE: 15 Yes, yes. 16 MR. PARNELL: 17 I find that to be --18 MR. OLAVE: Before the license is issued -- I 19 guess, before the permanent license is issued. 20 21 MR. HALLACK: 2.2 It was just something that the 23 previous board members believed, that they 24 should allow an applicant to get his license before he shows that he's attended the seminar. 25

1 MR. PARNELL: In the past, right. 2 3 MR. POTEET: 4 We need to change it from what we 5 have now. 6 MR. HALLACK: 7 How often do people take the seminar after they've applied? 8 9 MR. PARNELL: 10 A lot. 11 MR. HALLACK: 12 See, now, you're going to tell them 13 they can't do that. 14 MR. PARNELL: 15 Correct. 16 MS. MORRIS: 17 The Legislature has always said they 18 can't do that. 19 MR. HALLACK: The Legislature always said they 20 couldn't do that. But we have a rule and reg 21 2.2 that said that you could. It allowed for it to 23 happen. I don't think people will complain. 24 MR. POTEET: 25 Why are we trying to do?

1 MR. HALLACK: I'm just trying to make a point that 2 3 _ _ 4 MR. POTEET: Your point is taken. We're going to 5 6 change this. 7 MR. HALLACK: All right. 8 9 MR. POTEET: 10 Thank you. 11 MR. HALLACK: 12 I just want to let you know that 13 they're already --14 MR. POTEET: We understand. Thank you. 15 16 MR. HALLACK: 17 H, the fee for attending the pre-license educational seminar shall be," 18 19 blank, whatever you want it to be. MR. POTEET: 20 21 Should we vote on that? 22 MR. HALLACK: 23 Yes. 24 MR. PARNELL: I think we should. 25

1	MR. POTEET:
2	Do you want to vote on it now?
3	MR. PARNELL:
4	That way, we can get the information
5	now.
6	MR. HALLACK:
7	I would save it to the end.
8	MR. POTEET:
9	All right.
10	MR. HALLACK:
11	The next section is 4403 and it deals
12	with the post-license educational continuing
13	seminar. This is completely new. We've never
14	had a continuing educational seminar. So all
15	of this is new. It incorporates the law that
16	was just passed back in July. "Every applicant
17	seeking to renew his used motor vehicle
18	dealer's license is required to attend the
19	post-license/continuing educational seminar
20	prior to the renewal of their license." So if
21	you seek to renew your license, you're going to
22	have to take the post-license/continuing
23	educational seminar. That's the law as we
24	adopted it in July.
25	"The post-license/continuing

1 educational seminar shall: Have a program and 2 materials approved by the commission." It 3 shall: "Focus on developments and changes in 4 law, rules and regulations and policy and procedures which effect their business and 5 6 which arise in the two years since the renewal 7 of their license." It shall: "Not exceed four hours in length." It shall: "Be conducted 8 9 online or through the Internet." Now, that is 10 in not in the law. The law does not say that 11 it has to be online or in -- on the Internet. 12 But I think that's where our focus was, to make 13 sure that this was done online or on the 14 Internet. Anybody disagrees with that, you 15 need to speak right now. 16 (No response.) 17 MR. HALLACK: 18 Okay. And attendees will have to

18 Okay. And attendees will have to 19 complete a test as follows. "The test shall be 20 comprised of ten questions approved by the 21 commission," which is the law. And "Require 22 attendees to obtain a minimum of seventy 23 percent in order to receive credit for 24 satisfactory completion of the seminar." So 25 you have to take a test. The test is only 10

1 questions, and you have to be able to answer 2 seven of those 10 questions in order to get 3 your renewal. Now, the continuing education seminar, as you look at subsection C, can be 4 done by "any educational intuition, private 5 6 vocational school, correspondence school, or 7 trade association." But they must apply to the Commission prior to providing the seminar. 8 "To 9 obtain approval to conduct a 10 post-license/continuing educational seminar, 11 the applicant-instructor shall: Complete an 12 application in such form and detail as 13 prescribed by the commission and shall be 14 accompanied by any documentation requested therein and the certification fee(s) prescribed 15 herein." Now, I threw that in if you want to 16 17 charge them a fee for the application process. 18 Sheri is twisting her head. MS. MORRTS: 19 20 You don't have authority to --21 MR. POTEET: 2.2 Charge the -- like, the --23 MR. HALLACK: 24 The person who is applying to be an 25 instructor. I mean, that's a just a process

that we have to do. 1 2 MS. MORRIS: 3 I don't think that was included in 4 the statute. 5 MR. HALLACK: 6 It's not included in the statute. 7 MR. POTEET: 8 Does it have the opinion on there? 9 MR. HALLACK: 10 Let me -- let me also say this: At 11 one time, certain Commissioners believed that 12 we were going to partake in the educational --13 the continuing educational seminar fees and 14 that ended up not being part of the law in any 15 way and I don't know how we could have ever 16 done that anyway. So I just thought a nominal 17 fee for applying. 18 MR. PARNELL: As it relates to the vendor? 19 20 MR. HALLACK: 21 As it relates to the instructor. 2.2 MR. TAYLOR: 23 Do we incur any expense? 24 MR. HALLACK: 25 Sure.

1 MR. POTEET: 2 Somebody has got to review it. 3 MR. HALLACK: 4 It has to be prepared by staff for your review. 5 6 MR. DONNELL: 7 I thought we were doing it, we were 8 going to incur a fee. Derek. 9 MR. PARNELL: 10 When we first started talking about 11 it --12 MR. DONNELL: 13 When we first started talking about 14 it. 15 MR. PARNELL: But when the LIADA came in and 16 17 presented it to us initially, what they talked 18 about was, yes, they're going to incur a fee 19 for the person that's going to take it and we 20 would get a percentage of that fee. But after 21 the further discussions over the last couple of 22 meetings, what I understand is, that's not what 23 we're going to do moving forward. 24 MR. DONNELL: 25 I mean, I think we've got to cover

our costs for sure. 1 2 MR. POTEET: 3 How much would you charge somebody? 4 MR. HALLACK: 5 I would suggest \$25. 6 MR. PARNELL: 7 As, like, a license -- like a --8 MR. HALLACK: 9 Just an application fee. 10 MR. POTEET: 11 How many of these are we going to 12 have? 13 MR. HALLACK: 14 One. 15 MR. POTEET: I mean, let's say 10 people apply for 16 17 this, maybe. 18 MR. BRITT: 19 Probably, more than that. But it will still be everybody that thinks they know 20 21 something that has a computer. And that's whey 2.2 you've got a problem with accountability where 23 y'all can enforce something. 24 MR. POTEET: 25 The fee would be -- only be a

1 deterrent. I mean, I have no idea what you 2 would charge. Somewhere between \$10 and 1,000. 3 MR. BRITT: 4 The higher up, you weed out --5 MR. POTEET: That's what I'm saying. It would be 6 7 a deterrent. But you also don't want to 8 penalize the --9 MR. BRITT: 10 The good guy. 11 MR. POTEET: 12 -- somebody that we know is -- I 13 mean, the LIADA is probably going to be able to 14 do this, if you want to charge them \$200 or 15 \$400 or \$500. I don't think we want to do 16 that. 17 MS. ANDERSON: 18 25, 50. 19 MR. BRITT: 20 Would you make it accessible for a 21 Louisiana organization that works --22 MR. POTEET: 23 No. 24 MS. ANDERSON: 25 You can make it a fee -- you could

make it a fee to refundable if they attend, you 1 2 know. 3 MR. POTEET: 4 And if they get -- if they get 5 approved? 6 MS. ANDERSON: 7 This is for the vendor? 8 MR. POTEET: 9 Yes, the vendor. 10 MS. ANDERSON: Charge for if they attend, you know. 11 12 That way, if they don't attend, they 13 wouldn't --14 MR. POTEET: 15 No. It's not for the attendees. It's for the vendor. 16 17 MR. PARNELL: 18 I think \$50 max. MR. POTEET: 19 How does \$50 sound to everybody? 20 21 MR. TAYLOR: 22 I don't know. For the application, I 23 mean, I agree with Mr. Britt, that you're willing to weed out anybody. 24 25 MR. POTEET:

1 You might want to discourage people 2 to do it. So you have to find a price that 3 will discourage people, but it's not, you know, 4 onerous on those that we know are legitimate 5 providers use such as LIADA. 6 MR. PEDERSON: 7 How much do they want to pay? 8 MR. POTEET: 9 They don't want to pay anything. Our 10 number is between zero and \$1,000. I already 11 said that once. 12 MS. ANDERSON: 13 Are they providing some kind of credentials to approve? 14 15 MR. POTEET: Yes, they will. Our attorney over 16 17 here says we need to research our authority to 18 charge that fee. MR. PARNELL: 19 Because that's a fee increase. 20 21 MR. POTEET: 2.2 It's not a fee increase if we don't 23 have a fee. 24 MR. PARNELL: It would be a new fee which will be 25

considered an increase. 1 2 MR. POTEET: 3 Would \$100 deter the LIADA? 4 MS. DOMANGUE: 5 No. 6 MR. POTEET: 7 Would it deter others? 8 MR. HALLACK: 9 No. 10 MR. BRITT: 11 It's just got to be accountability 12 for those guys who are going to come in and 13 want to do a correspondence school or the -- or 14 the guys who've got a -- they're going to do 15 this in five states. I mean, they're paying 16 somewhere else, too. So, I mean, you've just 17 got to have the accountability to kind of 18 oversee it, police it, and weed out the good 19 ones. 20 MR. TAYLOR: 21 Should we make it every year, so you 22 can do it annually that you reapply? 23 MR. BRITT: 24 Oh, absolutely. 25 MR. HALLACK:

1	The law says every two years.
2	MR. TAYLOR:
3	Every two years?
4	MR. HALLACK:
5	Right.
6	MR. PARNELL:
7	The dealer has to.
8	MR. HALLACK:
9	No, no, the vendor has to reapply
10	every two years.
11	MR. PARNELL:
12	Is that what it says?
13	MR. HALLACK:
14	Yes.
15	MR. BRITT:
16	I think this Commission needs to look
17	into the vendor's accountability every year.
18	MR. HALLACK:
19	No. That's the law.
20	MR. BRITT:
21	It's already a statute.
22	MR. OLAVE:
23	Well, there should be I mean,
24	somewhat with Ricky, there should be some
25	disqualifiers in there, but I do believe that

1 the --2 MR. HALLACK: 3 It's not in the --MR. TAYLOR: 4 5 We're not meeting these education 6 quidelines. 7 MR. POTEET: It will be the same as --8 9 MR. OLAVE: 10 So who determines that? The 11 Commission? 12 MR. HALLACK: 13 Yes. 14 MR. OLAVE: 15 Okay. And we have ultimate oversight in that anyway. So I don't have a problem with 16 17 the two years, because they expend -- they expend resources to develop these programs and 18 19 they should have the time to recoup their --20 MR. POTEET: 21 It would be the same as the dealer, 2.2 you know. Once you've got your license doesn't 23 mean you can't --24 MR. BRITT: 25 Well, if the Director sees that

1 there's an issue with one of the vendors, then 2 we just --3 MR. OLAVE: 4 Yes. We have ultimate oversight in 5 that anyway. Sure. 6 MR. HALLACK: 7 That's covered. 8 MR. OLAVE: 9 Sorry I jumped ahead. 10 MR. BRITT: I don't think any fee you put it on 11 12 will deter anyone. Look at the ROI. I mean, 13 you put up 1,000 bucks what do you intend to 14 make in a year. 15 MS. ANDERSON: 16 Someone has got to review this 17 material that they submit. So you're going to 18 have cost. MR. POTEET: 19 I'm okay with that. I just don't 20 21 know what the dollar figure is. MR. HALLACK: 22 23 I'm just trying --24 MR. POTEET: 25 What do you think it should be?

1	MR. HALLACK:
2	I think it should be 50 bucks.
3	MR. POTEET:
4	Anybody think it should be less than
5	50?
6	MR. PARNELL:
7	I think it should be more than that.
8	MR. HALLACK:
9	Derek says more than that.
10	MR. PARNELL:
11	After further discussion I did say
12	50 bucks a little while ago, but after further
13	discussion, I think it should be more.
14	MR. POTEET:
15	Anybody think it should a thousand?
16	MR. BRITT:
17	I think I think 500.
18	MR. OLAVE:
19	I think 500 is the low end, yes.
20	MR. HALLACK:
21	Now, you've got to realize how much
22	money they're going to make off doing this.
23	MR. POTEET:
24	I'm not what's a fair number?
25	MR. HALLACK:

1 I don't have an opinion. 2 MR. OLAVE: 3 Does 500 cover the cost? 4 MR. PARNELL: 5 I would think so, yes. 6 MR. POTEET: 7 500. It sounds like they -- the -what I'm hearing from the gallery here is about 8 9 500. Does anybody feel like that's way too 10 11 high? 12 MR. BRITT: 13 I've seen what they charge for other 14 seminars. 15 MR. POTEET: Is it way -- is it way too low? 16 17 MR. BRITT: It depends on the organization. 18 That's all I'm going to say. 19 20 MR. POTEET: 21 500 is a drop in the bucket for some 22 people. For other people, that's a lot of 23 money. All right. So let's start at 500 for 24 right now. That's not a final conclusion. 25

That's just a suggestion.

1

2

MR. HALLACK:

3 Okay. So subsection E talks about the grounds for which the Commission may deny 4 5 an application for an instructor. If he's ever 6 been convicted of forgery, embezzlement, 7 obtaining money under false pretenses, larceny, extortion, conspiracy to defraud, or theft. 8 Ιf 9 he puts in his application, a false statement 10 of material fact. If a previous professional 11 license or certification held by the applicant 12 has ever been revoked, or if he fails to meet 13 the minimum requirements. Mr. Parnell has 14 already provided you with the minimum 15 requirements document, which we'll go over in a 16 minute. So that's the grounds for which your 17 application to be an instructor may be denied.

18 F, talks about we have to grant the 19 license within 45 days after it's received unless there was some other delay, which would 20 21 cause it to be extended. So how do you feel 2.2 about that? Do you think that we should be 23 able to make a determination on the 24 instructor's application within 45 days? Do 25 you think it should be less? Should it be 30?

Should it be 60? 1 2 MR. POTEET: 3 Derek, what do you think about that? 4 MR. PARNELL: 5 I think 45 is reasonable. 30, if you 6 look at we meet every 30 days, typically, for 7 the seminar. From -- what I see happening is that the document comes in. I do a review of 8 9 it, and then submit it at the next Commission 10 meeting for your approval. 11 MR. POTEET: 12 Yes. 45 days instead of having 13 something --14 MR. OLAVE: 15 I'd like -- I'd like to say, aren't 16 we pressed up against a January deadline, 17 though, for this? So if we wait until the next 18 meeting to finalize this, and then give 45 days 19 -- and I'm not saying it works logistically, 20 but we're going to -- we're going to be 21 approving a vendor in November or December, 22 potentially. I mean, I just see that -- I see 23 that being pressed up against the window that 24 we're not going to be able to get through. 25 MR. PARNELL:

1 Are we sure that we can -- do we have 2 the authority to receive the \$500 as it relates 3 to the fee, is my -- is the first question. 4 MR. HALLACK: 5 I'm sure. Unless somebody complains, 6 we will. 7 MR. PARNELL: We have to have the rule. This is --8 9 my second question is: Do we have to have the 10 rule and regulation in place prior to us moving 11 forward with even putting this out there? Ι 12 know we have a statute that says we have the 13 authority to do that, but does that mean that a 14 rule and regulation needs to be in place prior 15 to us even moving forward with starting this 16 process? 17 MR. POTEET: 18 You mean just asking for applications 19 or telling people it's going to be available? 20 MR. HALLACK: 21 You have to have this approved by the 22 Commission first, so any potential instructor 23 or applicant would know what is expected of 24 him. 25 MR. OLAVE:

1	My question is: Don't we have to
2	have the criteria for that?
3	MR. HALLACK:
4	You've got to decide that, right.
5	It's in here. It's part of what you're looking
6	at.
7	MR. POTEET:
8	Well, if we approve this at the next
9	meeting, that's September 17th.
10	MR. HALLACK:
11	Yes.
12	MR. POTEET:
13	That should be plenty of time.
14	MR. HALLACK:
15	I would agree.
16	MS. MORRIS:
17	This calendar that we have, there's
18	legislation from the last session that changes
19	the rule making process. And so it goes
20	through another review, I think, at the
21	Governor's Office now.
22	MR. PARNELL:
23	Right.
24	MS. MORRIS:
25	And there is supposed to be a meeting

1 at the register on August 31st to review the 2 new process, so. 3 MR. PARNELL: 4 I'll ask. 5 MR. OLAVE: 6 Let me -- let me ask you: What is --7 as it pertains to the deadline? Is the 8 deadline that the continuing education class 9 actually commence in January? Or does the 10 Commission have to have it in place? 11 MR. HALLACK: 12 I think we said January, Steve, 13 because that would begin a new license period. 14 In other words, we can't implement it right 15 now, because, you know, it would be easier to 16 implement when we come up to a new license 17 period. 18 MR. OLAVE: 19 What happens if we're late? 20 MR. HALLACK: 21 Pardon? 2.2 MR. OLAVE: 23 What happens if we're after the 24 January 1st? 25 MR. HALLACK:

1	I just I think
2	MS. MORRIS:
3	It would go into effect the next
4	year. We when we did the legislation, we
5	didn't put a hard deadline to start it, because
6	we didn't know what was involved in the
7	start-up. So we just the Commission has the
8	authority to require the continuing education,
9	but we did not put January 1st, because we
10	weren't sure we could make January 1st.
11	MR. POTEET:
12	Well, if you look if you look at
13	the timetable, final rule published, the
14	timetable is February 20th.
15	MS. BARON:
16	So can't start yet.
17	MR. POTEET:
18	The governor still has got to approve
19	or disapprove the oversight negative report in
20	the next 10 days.
21	MR. OLAVE:
22	So we're not going to make it.
23	MR. HALLACK:
24	We could.
25	MS. MORRIS:

1 This says January, but I think that 2 the first page is for --3 MS. BARON: 4 The first page is for September. 5 MR. PARNELL: 6 I think we were trying to do it by 7 September 20th, starting the process for the 8 next renewal process. 9 MS. MORRIS: 10 There's -- like I said, the rule 11 making process was changed during the session, 12 so. 13 MR. PARNELL: 14 December 31st. 15 MS. MORRIS: 16 So I think that we might need to 17 follow that process as well. I don't know. 18 There's a meeting at the register on August 1st 19 to go through the new process. But I just 20 emailed to you -- Derek, I just emailed you 21 what I got from the register. 22 MR. PARNELL: 23 Okay. 24 MS. MORRIS: 25 So I'm not sure what impact that's

going to have. 1 2 MR. POTEET: 3 So what do we have to do today if want to follow this timetable? 4 5 MR. HALLACK: 6 You have to approve it. 7 MR. POTEET: Approve this? 8 9 MR. HALLACK: 10 Yes. 11 MR. POTEET: 12 We only changed one thing. 13 MR. HALLACK: 14 We changed a couple of things. 15 MR. POTEET: 16 So we don't have a fee yet or we need 17 a fee. 18 MS. MORRIS: 19 What's the date of our September 20 meeting? 21 MR. POTEET: 2.2 September 17th. 23 MR. OLAVE: 24 And then I'd like to add that 25 potential vendors may have some time that it

1 takes once they're approved to develop the 2 What time frame are we -- is that process. 3 addressed in here as far as what time frame 4 we're going to give them on the approval to get 5 the thing kicked off? 6 MR. HALLACK: 7 No, no. The only -- the only time frame for that is that we must approve it 8 9 within 45 days from the application. 10 MR. OLAVE: 11 I'd like to ask the LIADA if there --12 if they have any preparations already made, not 13 -- you're one of the possible vendors, the only 14 one here. Have you guys made any preparations 15 for this or any --16 MS. DOMANGUE: 17 We have something in the works. 18 We're waiting to kind of see how things 19 develop, so that we can submit something that meets all the guidelines. And so as the 20 21 guidelines and y'all are determining those, 22 we're keeping what we have. But, no, we're not 23 starting from ground zero with something. 24 MR. OLAVE: 25 Well, my question then would be:

1 Theoretically, if we approved you today, how 2 long do you think it would take to get that --3 not giving you an approval. Just, 4 theoretically, how long would it take the LIADA 5 to put something together would you thing? 6 MS. DOMANGUE: 7 30 davs. 8 MR. POTEET: 9 30 days. 10 MR. OLAVE: 11 30, okay. That's fair enough. 12 MR. HALLACK: 13 And they've got a substantial investment in it so far. 14 15 MR. POTEET: 16 All right. Where were we? 17 MR. HALLACK: 18 We were on F. Well, we discussed F. 19 G, once approved, the instructor will 20 be given a certificate issued by the Commission. "No fee for attending the 21 22 post-license/continuing education seminar may 23 be charged by the instructor unless approved by 24 the Commission." 25 What do you think about that? At the

1 last meeting, we discussed the fact that the 2 market should bear out what it would be and not 3 what the Commission thinks it should be. And 4 then the other commission said, whoa, whoa, 5 whoa, we need to make sure that we have some 6 oversight on the fee. Do you agree with that 7 decision or not agree with it. 8 MR. TAYLOR: 9 I agree. 10 MR. OLAVE: 11 Absolutely. 12 MR. TAYLOR: 13 I don't want anybody -- to hold 14 anybody hostage for their license by charging a 15 huge fee, you know. So I agree. 16 MR. HALLACK: 17 Okay. Anybody disagree? 18 MR. OLAVE: 19 Again, I would add that that will potentially delay the process if there's any 20 21 going back and forth with a potential applicant 22 not satisfied with the fees that we authorize, and then I just -- I see that being somewhat 23 24 logistically complex as well. 25 MR. HALLACK:

1 Okay. As you can see in subsection 2 I, the license for the instructor is only good 3 for two years and must be re-approved every two 4 That's in the law. That's the way it vears. 5 is in the law. We can't change that. We can't 6 go against that. 7 J, the certificate may be revoked or 8 suspended for good cause upon 30 days notice. 9 So that's your oversight. 10 MR. OLAVE: 11 Yes, sir. 12 MR. HALLACK: 13 Okav. That's not in the law. That's 14 something that we added. 15 And K, the educational seminar instructor shall issue a uniform certificate of 16 17 completion as approved by the Commission. So they issue the certificate. We issue the 18 19 certificate on the initial educational seminar. 20 MR. POTEET: 21 All right. So Ms. Morris brought up 22 something that -- in terms of the actual 23 deployment of this sort of thing. All right. If we do this -- if we follow the timetable and 24 25 we get this done by January 20th, we're going

1 through renewals already at that point in time. 2 MR. PARNELL: 3 That starts next month. 4 MR. POTEET: 5 I mean, we would be all completed, 6 except for anybody who's late. So we would be 7 completed. So if we have the rule in place by January 20th, wouldn't that mean we would have 8 9 to delay it until 2020? 10 MR. HALLACK: 11 Until the application process in 12 November of 2019, right. 13 MR. POTEET: Okay. And then that brings us to one 14 15 point. So how many -- how many renewals do you 16 have annually, roughly, not counting the 17 salesperson, just your dealers? 18 MR. PARNELL: 19 I think we have, what -- I think it's roughly about -- anywhere from 1,700 to 2,300 20 21 on each district, because we have it staggered, 22 Districts 1, 2, and 3 and Districts 4 and 5 --23 4 and 5. 24 MR. POTEET: 25 So if my license is due at the --

1 let's say next year, okay. Does that mean that all -- me and 2,300 other people are going to 2 3 be trying to take this seminar between November 4 15th and January 1st? 5 MS. MORRIS: 6 Yes. 7 MR. HALLACK: 8 And remember --9 MR. POTEET: 10 Is that the way we want to -- is that 11 the way we want to do it? 12 MR. PARNELL: 13 No. Well, the way the statute reads 14 -- we're going back. The way the statute reads 15 is that they have to take it prior to the 16 renewal period, so. 17 MR. POTEET: 18 So if I -- if I'm up for renewal for 19 2020, you know, I'm going to do my renewal next 20 year to be renewed on January 1, 2020. Then, I 21 can take it in February or March or April. 22 MS. BARON: 23 Right. 24 MR. PARNELL: 25 Correct.

1 MR. POTEET: 2 Okay. So if we approve this in 3 January, we could theoretically tell people 4 that they need to take it before they renew at 5 the end of '19. 6 MS. MORRIS: You can start getting the information 7 8 out. 9 MR. POTEET: 10 As soon as we -- as soon as we accept 11 somebody, accept their application, we can say, 12 okay, this is how it works, you now have 13 between now -- because I -- I'm just guessing, 14 I'm not going to say the bulk will not take 15 that thing. They're all going to wait until --MS. BARON: 16 17 They're going to wait until --18 MR. POTEET: 19 So I don't see any --20 MR. OLAVE: 21 Just like our ethics. 22 MR. PARNELL: 23 Or we may have put the wrong date, 24 If the person is renewing for '19 and then. 25 '20, they're going to have to wait.

1	MR. HALLACK:
2	Yes.
3	MR. DONNELL:
4	My dealership is going to renew in
5	19.
6	MR. PARNELL:
7	'19 and '20.
8	MR. POTEET:
9	So you're out.
10	MR. DONNELL:
11	I'm out?
12	MR. POTEET:
13	You're out.
14	MR. DONNELL:
15	Okay.
16	MR. POTEET:
17	So the next cycle, even if we don't
18	get it approved and all of this process this
19	gets back to Steve's point. If we get this
20	done by February 15th, there will still be
21	plenty of time.
22	MR. OLAVE:
23	It's not for '19 renewals. It's for
24	
25	MR. POTEET:

1 Right. I would say there's some time 2 and, again, I'm not sure what that date would 3 be, now that we've gone too far to make the 2020 renewal. Like, maybe, I don't know, 4 5 September 1st or October 1st, because then 6 you're forcing everybody -- they don't know 7 about the law. They don't understand it. It hasn't been presented to them. If you present 8 9 it sometime in the first quarter of the year, I 10 think that's fair. Something after that, the further we get away from the first guarter, the 11 12 more -- the more it's hard to disseminate the 13 information and for people to understand it or 14 comply with it or whatever, so. 15 MR. TAYLOR: 16 One final question: We do have the 17 ability to fine and --18 MR. HALLACK: 19 Yes. MR. TAYLOR: 20 21 -- if they don't take --22 MR. HALLACK: 23 It is in the statute that it is a 24 violation of our law if you fail to take the 25 continuing education seminar, okay. So it

would be nice if y'all could give us some 1 2 direction, say this is what we approved and 3 we'll have a final for you at the next meeting 4 for your approval. 5 MR. DONNELL: 6 I make a motion. 7 MR. HALLACK: Wow. All right. So the first one 8 9 that we've got to -- we've got to deal with is under 4402-H, the fee for attending the 10 11 pre-license educational seminar. That's what 12 Mona spoke to you earlier about, what our 13 actual costs are. And I think some of y'all 14 are leaning toward \$100 covering what we do. 15 Some of y'all are looking at 125 to make sure we cover what we do. I think Mr. Poteet hit 16 17 the nail on the head, the actual probable way 18 to make sure we get covered is around 110. 19 MR. POTEET: 20 Or somewhere more than 100 and less 21 than 125 is what the break even would be. 2.2 Well, I think we've discussed it 23 Would someone like to -- do you want enough. 24 to discuss it any more before somebody makes a 25 proposal -- a motion? Excuse me.

1 MR. OLAVE: 2 I make a motion -- I make a motion we 3 charge \$100 and we can always revisit the fee 4 once Mona comes up with a break-even on a 100, 5 because 100 is profitable up until, maybe, year four or five. 6 7 MR. POTEET: 8 Okay. That's your motion? 9 MR. OLAVE: 10 I say let's not burden our dealers 11 with any more costs if necessary. 12 MR. DONNELL: 13 Second. 14 MR. POTEET: 15 We have a motion and a second. All in favor, say, "Aye." 16 (All but two "Aye" responses.) 17 18 MR. POTEET: 19 Any opposed? 20 MR. TAYLOR: 21 I oppose --22 MR. POTEET: 23 I oppose. 24 MR. TAYLOR: 25 -- just based on the fact that our

1 Commission as a whole is not a profit center. 2 We're not making money annually, so. Although, 3 I respect your concern for the dealers, I would 4 not oppose it. But I would have recommended 5 \$125. 6 MR. POTEET: 7 Okay. So we have two opposed. So the motion carries. So, \$100. All right. 8 9 MR. HALLACK: 10 Okay. So if you look at 4403 and we 11 look at the application fee for the instructor, 12 I think y'all did agree on \$500; is that 13 correct? 14 MR. POTEET: 15 Well, it sort of looks like we're 16 settling in on that. Do we need a motion for 17 that, too? 18 MR. HALLACK: 19 It would be nice. 20 MR. POTEET: 21 Do I have a motion? 22 MR. BRITT: 23 I'd like to make a motion. 24 MR. POTEET: Motion from Mr. Britt. 25

1	MR. OLAVE:
2	Second.
3	MR. POTEET:
4	Second over here.
5	All in favor, say, "Aye."
6	(All "Aye" responses.)
7	MR. POTEET:
8	Any opposed?
9	(No response.)
10	MR. POTEET:
11	All right. That carries.
12	MR. HALLACK:
13	And then, again, we're deleting
14	4402-G-1. That allows them a 60-day grace
15	period to take the seminar.
16	MR. DONNELL:
17	We're deleting that?
18	MR. HALLACK:
19	We're deleting that, G-1, just that
20	one, okay. All the changes that y'all would
21	like to see made to the rules and regulations
22	for the educational seminar.
23	MR. POTEET:
24	I think that covers it pretty well.
25	MR. HALLACK:

1 Okay. 2 MR. PARNELL: 3 Wait, going back to G-1, are we 4 deleting that entire -- or do we need to state 5 something different? MR. OLAVE: 6 7 Yes, agreed. 8 MR. PARNELL: 9 I don't think we should delete it. I 10 think we need to amend what's there. 11 MR. POTEET: 12 Oh, you mean the wording to say --13 MR. OLAVE: 14 How about just delete after the 15 issuance of a license? MR. POTEET: 16 17 Well, let's just reword it to match 18 the statute. That's probably right, Steve. 19 Let's just reword it to match the statute. 20 Can we do that, Robert? 21 MR. HALLACK: 2.2 Yes. Okay. So as amended, we need a 23 motion to approve the rules and regulations. 24 MR. OLAVE: I make that motion. 25

1	MR. DONNELL:
2	Second.
3	MR. POTEET:
4	A motion and a second.
5	All in favor, say, "Aye."
6	(All "Aye" responses.)
7	MR. POTEET:
8	Any opposed?
9	(No response.)
10	MR. POTEET:
11	All right. That carries.
12	MR. PARNELL:
13	The only thing I would like to expand
14	upon this, I don't know as it relates to our
15	guidelines, we need to require the vendors to
16	advise us on how will they service the
17	dealers's data? How will they store the
18	dealers's data? What type of storage are they
19	going to use? I think we need to have that
20	information.
21	MR. POTEET:
22	Can't we study it a little bit?
23	MR. PARNELL:
24	Yes. I would like us to settle down
25	with this document.

1 MR. POTEET: 2 Yes. And we also need to think about 3 the fee that we're going to approve for them to 4 charge. 5 MR. PARNELL: 6 I agree. 7 MR. BRITT: 8 Mr. Chairman, can I interject 9 something about the vendors? On those venders, 10 some of them are going to come in under a 11 corporate name and they might have 10 guys 12 around the country hired. So they need to 13 furnish you in advance, in my opinion, who 14 their instructors are going to be that are 15 going to be working Louisiana, because not only 16 are you going to have to do a check on the 17 corporation, the corporation's owners, but the 18 individual instructor. MR. POTEET: 19 20 That's fine. 21 MR. BRITT: 2.2 And that's what scares me about some 23 of these companies that do this stuff, because 24 there's multiple of them for different avenues. 25 MR. POTEET:

1 Right. 2 MR. HALLACK: 3 And you only have to approve this at 4 the next meeting. 5 MS. ANDERSON: 6 We need to require them to have 7 insurance, right, to operate? 8 MR. PARNELL: 9 Yes, they should have --10 MS. ANDERSON: 11 Professional liability for trainers. 12 MR. POTEET: 13 That would be somewhere in here. Ιf 14 it's not in here now, we'll need that, yes. 15 Does anybody have any suggestions? I would recommend -- I would 16 17 recommended everybody take this home with them. 18 If you have any recommendations, please send 19 them to Derek and, maybe, just copy us all, in reply to all of this, just so everybody sees 20 21 what everybody is bringing in. But make sure Derek is on your email. And we need -- do we 2.2 23 want to discuss the fee right now or do you 24 want to wait? 25 MR. DONNELL:

1	We can wait on this.
2	MR. HALLACK:
3	I think we need to talk about it a
4	little bit more, kind of talk with the LIADA
5	MR. POTEET:
6	Okay.
7	MR. HALLACK:
8	and see how much they're looking
9	at charging.
10	MR. POTEET:
11	Okay. I agree with what Dino said
12	earlier, though. We need to we can't let it
13	just kind of float to the market. We need to
14	have some kind of control over it.
15	MR. HALLACK:
16	Well, you've got the rules and
17	regs require that you approve the fee.
18	MR. POTEET:
19	Okay.
20	MR. TAYLOR:
21	Just so we can think about it for the
22	next 30 days.
23	Have y'all had any discussion about
24	what you would want to charge?
25	MS. DOMANGUE:

Not really. I think it's been on the 1 2 agenda for the next meeting. Now that it's 3 getting closer --4 MR. TAYLOR: 5 So it will be next weekend? 6 MR. POTEET: 7 Next weekend. 8 MS. DOMANGUE: 9 If I had to throw a number out there, I'm thinking the \$100 range. 10 11 MR. POTEET: 12 That sounds cheap. 13 MS. DOMANGUE: 14 We also talked about doing something 15 to where if you're a member of the LIADA, then 16 it's less expensive. 17 MR. POTEET: 18 Oh, okay. 19 MS. DOMANGUE: 20 So there's some things that we are 21 considering. 22 MR. HALLACK: 23 How many licensed used motor vehicle 24 dealers do we have? MR. PARNELL: 25

1 Total at 9,000, but the dealership 2 itself is about 4,300. 3 MR. HALLACK: 4,300 times 100 bucks. That's 4 5 \$430,000. 6 MR. OLAVE: 7 Half a year, right? Half of those 8 are a year's renewal? 9 MR. HALLACK: 10 Yes. 11 MR. OLAVE: 12 So that will be 200,000 a year. 13 MR. HALLACK: 14 Ultimately. Yes, ultimately. 15 MR. OLAVE: 16 200,000 a year. 17 MR. HALLACK: 18 I think it will be \$215,000 a year. MR. OLAVE: 19 20 Yes. I like the nominal fee not to 21 burden the dealers. 22 MR. POTEET: 23 All right. Let's see. Where are we? Oh, ratification of imposed civil penalties. 24 MR. PARNELL: 25

1 Commissioners, you will find in your 2 packet a chart that illustrates the dealers 3 that were in violation of state law. These 4 cases have been investigated and I have 5 determined that the public interest can be served without further administrative 6 7 proceedings. Thus, civil penalties were 8 imposed. I will announce the names of dealers 9 that have been imposed civil penalties. 10 For the record, do we have anyone 11 present for any dealer that is listed on that 12 chart for imposed civil penalties? 13 MS. BARON: 14 Nobody is here. 15 MR. PARNELL: 16 Rich Boys Imports, LLC, from Baton 17 Rouge, Louisiana, violation fine amount is \$150. Audler Auto Sales, from Slidell, 18 19 Louisiana, fine amount is \$450. 9820 Florida, 20 LLC, doing business as Blue Ribbon Motors, 21 Baton Rouge, Louisiana, fine amount is \$500. 2.2 I'm not going to try to say this name, doing 23 business as, Affordable Auto Sales, from Scott, 24 Louisiana, fine amount is \$750. Ndubuisi 25 Autoplex, LLC, from Baton Rouge, Louisiana,

1 fine amount is \$350. RV Liquidators, LLC, from 2 Hammond, Louisiana, fine amount is \$200. 3 Anthony Dawson, doing business as, Double C Auto Sales, from Baker, Louisiana, fine amount 4 is \$850. David Lee Edwards, doing business as, 5 King Edwards Auto, from Baton Rouge, Louisiana, 6 7 fine amount is \$400. Millennium Motor Sales, LLC, doing business as, Millennium Motors, from 8 9 Breaux Bridge, Louisiana, fine amount is \$200. 10 JP Market Management, LLC, fine amount is \$200, 11 from Lafayette, Louisiana. Esteban Motors, 12 LLC, from Lafayette, Louisiana, fine amount is 13 \$250. First Choice Auto Sales, LLC, from Lake 14 Charles, Louisiana, fine amount is \$700. Keith 15 Jones Auto Sales, LLC, from Opelousas, 16 Louisiana, fine amount is \$150. Escort 17 Enterprises, Incorporated, from Baton Rouge, 18 Louisiana, fine amount is \$400. Felix 19 Arceneaux, doing business as, Highway 31 Auto 20 Sales & Salvage, from Opelousas, Louisiana, 21 fine amount is \$550. 22 Commissioners, I ask that you ratify

22 commissioners, i ask that you failing 23 the imposed civil penalties assessed. The 24 total amount of civil penalties for the month 25 was \$6,100.

1 MR. POTEET: I need a motion to ratify. 2 3 MR. CORMIER: I make a motion. 4 5 MR. BRITT: 6 Second. 7 MR. POTEET: Second Mr. Britt. 8 9 All in favor, say, "Aye." (All "Aye" responses.) 10 11 MR. POTEET: 12 Any opposed? 13 (No response.) 14 MR. POTEET: 15 All right. That carries. Revocations. 16 17 MR. PARNELL: 18 All right. Commissioners, you will 19 find in your packet a chart that illustrates 20 the dealers, which their license has been 21 revoked. Please note that each dealer has already been through the revocation process. 2.2 23 We've already viewed the lobby area. We saw 24 that no one was present. So I'll move forward 25 through the list. Brown's Auction Company from

LLC -- Brown's Auction Company, LLC, from 1 2 Eunice, Louisiana, notice of revocation was June 14th of 2018. JFAM Auto Sales, LLC, from 3 4 Scott, Louisiana, notice of revocation was June 5 14th of 2018. Spend Five and Drive, LLC, from 6 Morgan City, Louisiana, notice of revocation 7 was June 13th of 2018. Commissioners, I ask that you ratify 8 9 the revocation of the dealers I have just 10 identified. 11 MR. OLAVE: 12 I make a motion. 13 MR. WATTS: 14 Second. 15 MR. POTEET: Second Mr. Watts. 16 17 All in favor, say, "Aye." 18 (All "Aye" responses.) 19 MR. POTEET: Any opposed? 20 21 (No response.) 2.2 MR. POTEET: Executive Director's report. 23 24 MR. PARNELL: Commissioners, the enforcement 25

1 division has been working really hard to 2 investigate the consumer complaints and further 3 ensure that the licensees are in compliance 4 with the laws of Louisiana. This Commission is 5 the regulatory authority for independent used 6 motor vehicles, but we also have the large task 7 of being a consumer protection agency as well. If you look at your packets, I have a few 8 9 charts in there.

10 The first one is there the alleged 11 issue counts for the month of July of 2018. 12 There were 111 alleged issues during the month 13 of July. The next document is the case report. 14 The case report illustrates the total number of 15 cases assigned to investigators for the month. 16 There were 58 cases assigned to the 17 investigators. Three of those cases have been 18 completed. The next document is the department 19 This illustrates the total summary report. 20 number of cases that have been closed for the 21 During the month, there were 28 month. 2.2 physical inspections conducted by the 23 investigators. There were 259 site visits 24 conducted. Audits that are currently being 25 conducted is 9. The history of consumers with

1 money being returned is \$10,620. 2 Moving forward, the next thing --3 unless you have any questions or comments or 4 concerns about the numbers as it relates to 5 compliance and enforcement. 6 (No response.) 7 MR. PARNELL: 8 The next item that I would like to 9 present to you is to talk about -- right now, 10 we're in the process of preparing for our 11 renewal period. We're sending all of our 12 documents and showing that we're trying to 13 update online, the renewal portal, make sure 14 that everything is working properly. Next 15 month, we will start our process and we'll try 16 to get out all of our information. We'll send 17 out emails. We'll also send out those cards to 18 all the dealers trying to notify them that 19 we're starting the renewal process, go ahead 20 and try to get your stuff in, in a reasonable 21 time. As always, we have -- what we say is 22 that if you have all of your information in 23 prior to November 1, you are guaranteed to have 24 your license by January 1. One thing I imposed 25 upon licensing staff two years ago, and it's

1 worked out really well, is a 14-day turnaround. 2 If all of the dealers have all of their license 3 and requirements in place, that they have a 14-day turnaround. Staff has that time frame 4 to get that -- get the license out to them. 5 6 And that's worked really well. The first year 7 was a little rocky, last year went by pretty smooth. We didn't have really a lot of 8 9 delinquent persons. We're always going to have 10 delinguent persons who do not submit 11 everything, that are piecemeal with their 12 license package, but, you know, we're going to 13 always have that and we've got to try to work 14 through that.

The licensing department does a good job at getting information back out to the dealer to inform them of what they're missing, what they're lacking. And as soon as they get that packet, we can move forward with it.

The next item I want to kind of talk about, the software solution that we've been talking about in the past. You know, there are several agencies currently that have CAVU licensing and most of them are trying to move forward, trying to going to another solution.

1 One of those companies that we met with was 2 called System Automation and that was a product 3 that we really looked at in-depth. They -- and 4 they -- and they have a product that I felt 5 really would elevate what we're doing as an 6 agency and how we can move forward for the next 7 10 or 15 years. But we did receive a quote and that quote was incredibly high. 8 So what 9 they've been doing is, since they've had so 10 many agencies that have looked at them, they're 11 trying to do something -- implement something 12 that they've done, I think it was Pennsylvania, 13 another state, where they would kind of go through the Secretary of State. We had a 14 15 meeting that Mona and I attended where they 16 were presenting to the Secretary of State, just 17 kind of presenting their proposal to them to 18 try to see if they can incur some of the --19 lower some of the cost for the state agencies 20 since there are so many that are trying to move 21 to another licensing software. This method, we 22 think, could work out really well as it relates 23 to all the state agencies getting that software 24 solution at a lower cost. But there were some 25 hang-ups with the Secretary of State. I don't

think -- I think that they are kind of trying 1 2 to work through the situation right now with 3 the Secretary of State, so they can come to a resolution first. Then, they can kind of move 4 5 that product throughout the other state 6 agencies that are trying to move for that 7 software solution. MR. POTEET: 8 9 How many -- how many agencies, 10 roughly? 11 MR. PARNELL: 12 We -- at the meeting with us, there 13 were four other agencies that were there. But, 14 roughly, how many have CAVU, I do not know. 15 MR. POTEET: 16 Is five enough for this company to 17 consider lowering costs? I mean, it's just 18 five. 19 MR. PARNELL: 20 I don't know. 21 MR. POTEET: 22 Mona is nodding her head just a 23 little bit. 24 MR. PARNELL: 25 I mean, they really -- from what they

1 talked to us about, they're really excited 2 about, you know, trying to set up something for 3 the next 10 or 15 years, because if they put 4 something in place, there will be some agencies 5 that will be the first ones that will go 6 onboard with this. But if the product works 7 and it's a smooth transition through everything, they will sell it better to other 8 9 agencies that are having somewhat problems with 10 theirs. 11 MR. POTEET: 12 Do you know how many use CAVU? 13 MR. PARNELL: I don't know that, no. Is it, like, 14 15 nine or 10? 16 MS. ANDERSON: 17 Yes. I was going to say, when we 18 went to a meeting that Iron Data had, who 19 originally had CAVU, there were nine or 10 20 different agencies represented. Now, some of 21 those have since developed their own program. 22 But there's a lot of them that are similar in 23 our size that have gone and contracted with 24 local people and it didn't work out. You've 25 got to have some depth with those, you know,

1 programs. And so they're working -- this 2 company is pretty solid and they worked -- it 3 was -- in Indiana was the -- they did the GoBiz 4 in Indiana. It's called something else. Ours is GoBiz, but theirs is something else. But 5 6 then they develop similar programs there for 7 the different agencies. And so by developing 8 it across the state, they could cut the cost to 9 the agency. And they may be able to cut some 10 of the costs on some of the other programs that 11 the Secretary of State is using, so. 12 MR. OLAVE: 13 Are there -- are there any costs 14 involved with the developmental part of finding 15 out if we're going to use them? Because I know 16 we spent some money on the logistics part of 17 that, that we didn't end up doing. So is there 18 any cost involved with that? 19 MR. PARNELL: 20 Mona? 21 MS. ANDERSON: 22 They don't --23 MR. PARNELL: 24 They don't charge anything. 25 MS. ANDERSON:

1 -- they already have it in place. 2 MR. PARNELL: 3 They already are vetted. They are 4 already in place so it is not that we would 5 have go through a developmental process with 6 it. 7 MR. OLAVE: Only cost if we decide to do it? 8 9 MR. PARNELL: 10 To move forward, right. 11 MS. ANDERSON: 12 And they operate by -- they get the 13 Secretary of State and the state to have people onboard that can kind of troubleshoot the 14 15 program. And that way, they can cut the cost 16 to the agencies. So they use an agency, like 17 Secretary of State agency staff, to, you know, 18 assist in the on-ground. That's how they come 19 in at a lower cost. 20 MR. POTEET: 21 One last question: Is CAVU -- is 22 anyone -- are there any agencies that are happy 23 with CAVU? 24 MR. PARNELL: None that we've met. 25

1 MR. POTEET: 2 Okav. 3 MR. PARNELL: 4 And even when they first -- some of 5 the agencies that we reached out to that are 6 out of state with them, none of them are happy 7 with that product. As Mona just said, a lot of agencies, they went on their own and got a 8 9 software solution created, but then none of 10 them were really happy with that product 11 either. So that's why they were looking at 12 this system, because they've seen, like, for a 13 licensing agency or a regulatory agency, it 14 would be something that could really work 15 moving forward.

16 The last item I kind of want to 17 discuss is the new vehicle that we had talked 18 about. It was finally approved through procurement and the purchase order was sent to 19 20 the dealer. Once property assistance --21 Louisiana -- LPAA, Louisiana Property 22 Assistance, inventories the vehicle, puts the 23 GPS, then they will give me a call and say, 24 hey, look, it's time to come pick it up, send 25 us a check. Then, at that point, we will go

ahead and move forward with trading in the Magnum that we have out here, the silver car, and go ahead and do that trade-in and go ahead and move forward with it. We'll assign it to an investigator and we'll keep going. So with that said, that concludes my report. So if there are any questions, comments, or concerns, please advise. MR. POTEET: Anybody have any questions? Comments? Concerns? (No response.) MR. POTEET: All right. I think we need to adjourn for a few minutes and come back for our hearings, right. (Meeting adjourned at 10:58 a.m.)

1	REPORTER'S CERTIFICATE
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3	I, BETTY D. GLISSMAN, Certified Court
4	Reporter, Certificate No. 86150, in and for the
5	State of Louisiana, do hereby certify that the
6	Louisiana Used Motor Vehicle Commission August
7	20, 2018, meeting was reported by me in the
8	stenotype reporting method, was prepared and
9	transcribed by me or under my personal
10	direction and supervision, and is a true and
11	correct transcript to the best of my ability
12	and understanding.
13	This September 4, 2018, Baton Rouge,
14	Louisiana.
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16	
17	
18	
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22	BETTY D. GLISSMAN, CCR
23	CERTIFIED COURT REPORTER
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